



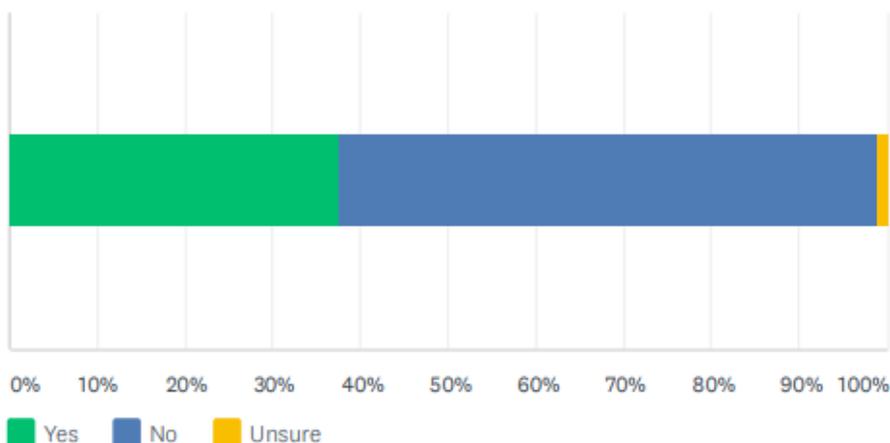
Ambulance Employees Association of Western Australia



Metropolitan Management Model Survey Results

Q1 Have you worked in the South West Pilot?

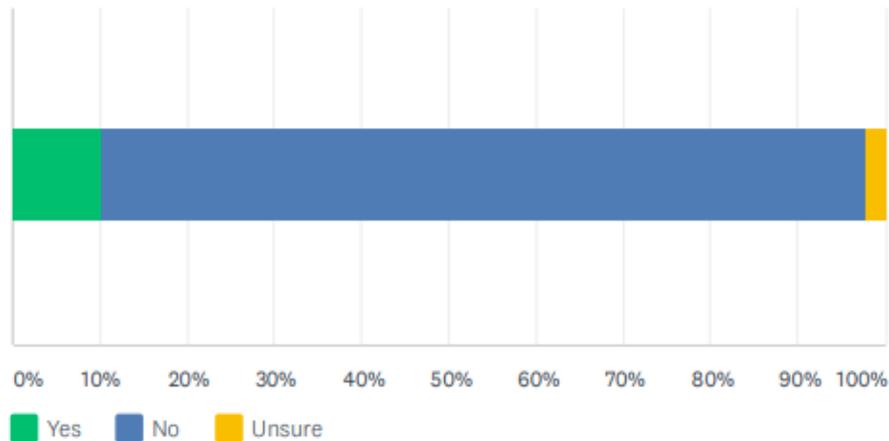
Answered: 373 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	37.53%	140
No	61.39%	229
Unsure	1.07%	4
TOTAL		373

Q2 When working in the South West Pilot, do you feel more supported by senior management?

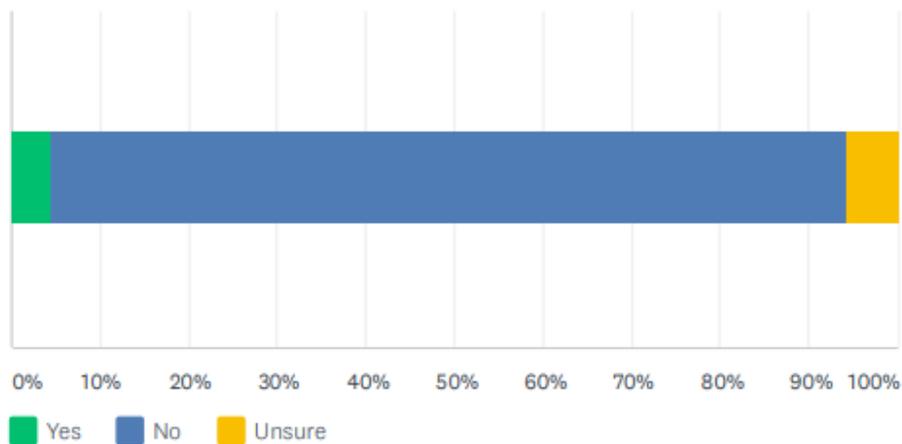
Answered: 138 Skipped: 235



ANSWER CHOICES	RESPONSES
Yes	10.14% 14
No	87.68% 121
Unsure	2.17% 3
TOTAL	138

Q3 When working in the South West Pilot, have you felt more 'confidence' in senior management?

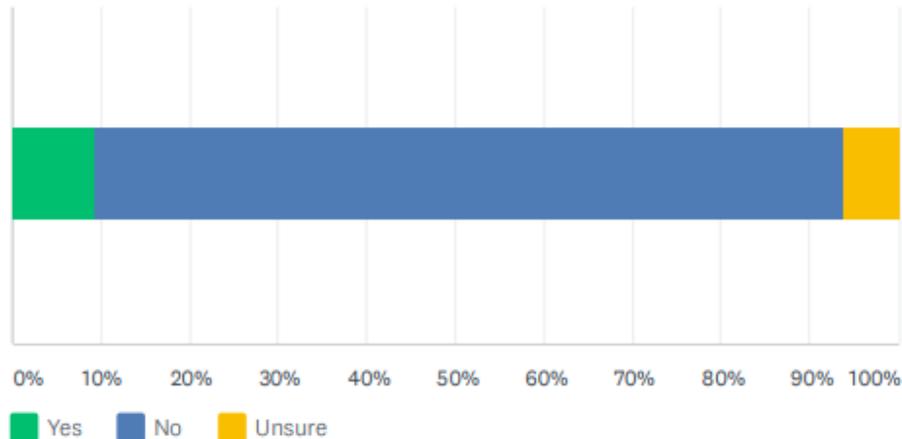
Answered: 136 Skipped: 237



ANSWER CHOICES	RESPONSES
Yes	4.41% 6
No	89.71% 122
Unsure	5.88% 8
TOTAL	136

Q4 When working in the South West Pilot, have you felt more 'listened to' by senior management?

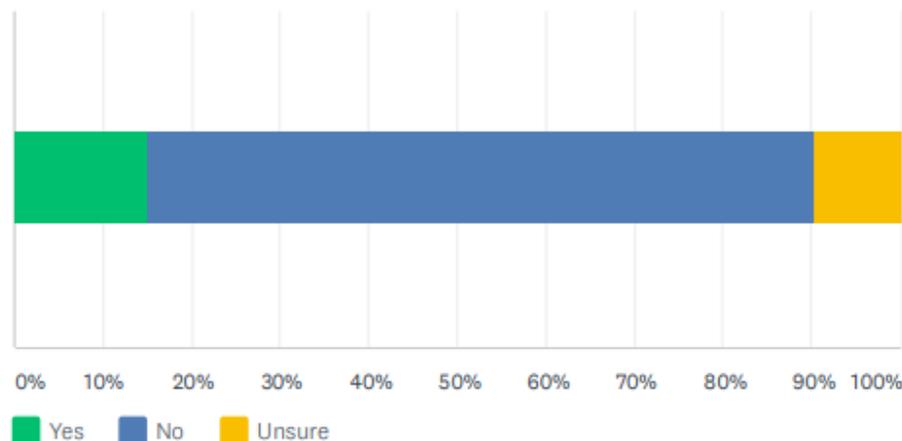
Answered: 131 Skipped: 242



ANSWER CHOICES	RESPONSES	
Yes	9.16%	12
No	84.73%	111
Unsure	6.11%	8
TOTAL		131

Q5 When working in the South West Pilot, did you feel you had more meaningful contact with Area Managers and MMO's?

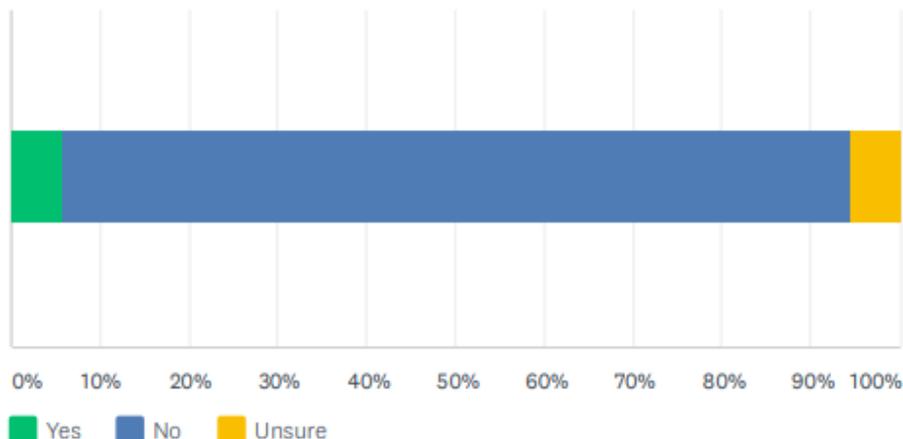
Answered: 132 Skipped: 241



ANSWER CHOICES	RESPONSES	
Yes	15.15%	20
No	75.00%	99
Unsure	9.85%	13
TOTAL		132

Q6 Do you feel the organisation needs more Area Managers and MMO's to improve the managerial culture of St John?

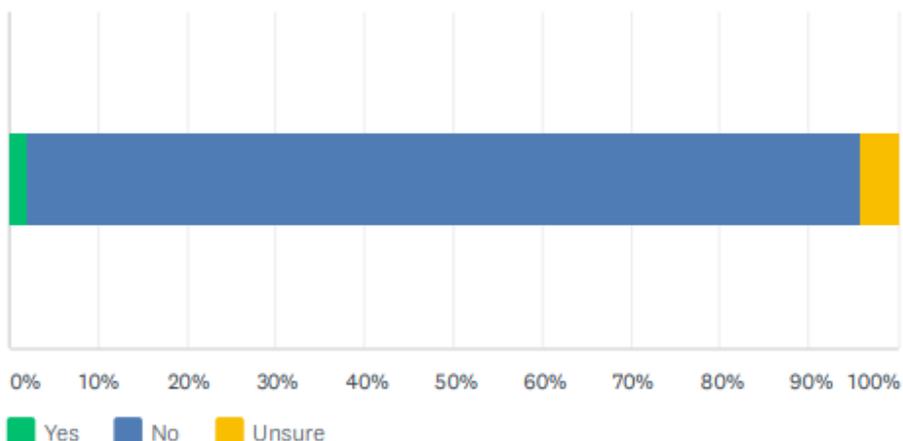
Answered: 358 Skipped: 15



ANSWER CHOICES	RESPONSES	
Yes	5.87%	21
No	88.55%	317
Unsure	5.59%	20
TOTAL		358

Q7 Do you feel the roll out of the Metro Management Model will improve our service to the community (response times, standby capacity, patient outcomes)?

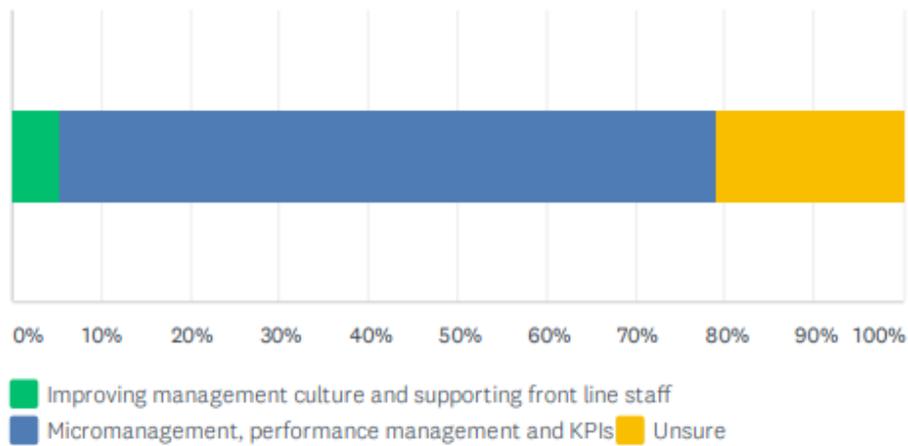
Answered: 352 Skipped: 21



ANSWER CHOICES	RESPONSES	
Yes	1.99%	7
No	93.75%	330
Unsure	4.26%	15
TOTAL		352

Q8 Please indicate what you believe is the purpose of the Metro Management Model?

Answered: 346 Skipped: 27



ANSWER CHOICES	RESPONSES	
Improving management culture and supporting front line staff	5.49%	19
Micromanagement, performance management and KPIs	73.70%	255
Unsure	20.81%	72
TOTAL		346



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