

So, you want to be a ...

Radio Dispatch Trainer (Pool)



A **Radio Dispatch Trainer** develops and delivers training packages to Radio Dispatch Induction students. They use their expertise and professional knowledge to facilitate learning of core dispatch skills. Reporting to Clinical Education, they will develop and deliver additional training packages relevant to the Radio Dispatch role such as CEP.

KEY OUTCOME AREAS

- State Operations Centre
- Clinical Education
- Stakeholder Engagement

Prerequisites

Qualified Radio Dispatch (RD)

Completed a min of 16 shifts as a mentor

Being a **Radio Dispatch Trainer** can prepare you for other career opportunities in St John SOC such as:

- Shift Development Officer
- Education Program Coordinator

For further opportunities see the [SOC Career Pathway](#)

SKILLS AND KNOWLEDGE

Essential

- Understanding of SOC Guidelines
- Advanced CAD and Mapping abilities
- Strong multitasker
- Effective communicator
- Adaptive to learning styles

Desirable

- Dispatch mentoring

BEHAVIOURAL COMPETENCIES

- Shows initiative
- Upholds organisational values
- Encourages engagement and establishes rapport
- Works well in a team
- Receptive to feedback

APPLICATION PROCESS

When applications open

- Apply via advertisement on BigRedSky
- Application process governed by Clinical Education
- Applicants will be notified of outcome
- Trainers will be assessed on suitability for scheduled courses

HOW DO I PREPARE?

- Seek feedback from others on opportunities for development including Managers, RTM and Trainers (where appropriate)
- Adopt a positive attitude day to day, setting a standard of integrity
- Keep relevant SOC qualifications current and up to date

COURSE STRUCTURE

- *Further Development of Training Course to be implemented at later date*

CONTINUED EDUCATION

Radio Dispatch Trainer must complete the following annually

- EMD CEP LMS Module
- RD CEP LMS Module
- Mentoring CEP LMS Module
- **Reflective Practice Exercise**

QUALIFICATION

- Radio Dispatch Trainer Certificate
 - Wage or claimable allowance
- Refer to EBA**